



CAMP LA LLANADA FLORIDA
CANCELLATION POLICIES FOR SUMMER 2024
SLEEPAWAY CAMP @ LAKE WALES, FL

The following cancellation policies apply to **SLEEPAWAY CAMP registrations for Summer 2024 @ LAKE WALES, FL** [policies apply per registered camper and session]

We recognize that sometimes plans change and you must withdraw your child from camp. In that case, cancellations must be made with a written notice sent by email to registration@camplallanada.com and are subject to the following:

- Processing fee of \$120 is non refundable.
- All payments made will be fully refundable with a cancellation written notice sent by email when requested on or before February 15, 2024. Cancellation notice should be send to: registration@camplallanada.com
- Cancellations requested between February 16, 2024 and May 15, 2024 will be refunded after deducting a cancellation fee of \$1,000.
- No refunds will be issued on cancellations requested on or after May 16, 2024.
- Refunds will be made within 30 days of a formal written notice sent by email.

Additionally,

- No refunds, credit, or reduction of fees will be issued for campers that do not attend camp without a proper written cancellation notice.
- No refunds, credit, or reduction of fees will be issued for campers that arrive late or depart camp before the end of the session, including departure due to injury, illness, or behavioral issues.
- If a family needs to move their registration to a different camp session in 2024, a transfer of the camp fees will be allowed on a space availability basis. Any cost difference [example: two-week session vs three-week session] will be reimbursed or charged at the time of the transfer.
- Any transfer should be requested no later than one week before the beginning of the session to be considered.

In regards to situations beyond our control, such as but not limited to pandemics, storms, natural disasters, etc:

- IF Camp La Llanada's Summer 2024 can NOT go forward due to a government mandate or our own decision, we reserve the right to maintain or modify our current cancellation policy accordingly with previous notification to our registered families.

- Camp La Llanada reserves the right to change the start and/or end dates of the Summer 2024 sessions in accordance with the indications of the local authorities or our own decision in regards to the development of any situation beyond our control. In that case, no refunds, credit, or reduction of fees will be issued for the missing days.

Other fees and charges:

- Registration installments and/or balances must be paid on the due dates set forth by our registration system. Late payments or declined credit cards will incur a \$50 fee per camper per session.
- For those enrolled in our installments payment plan, automatic charges will be made within the last 5 days of each month.

Should you have any questions or comments regarding our cancellation policies, please contact us at: registration@camplallanada.com